

## Groomers Touch Waiver

### Pick Up/Drop Off Carrier Service

#### Terms of Service Requirements:

1. Pick Up hours is between 8am and 9am, Drop Off will usually be between 3:30pm and 4pm\*(**unless notified differently**). Owners must be at residence at Pick Up time and Drop off hours.
2. We only pick up Pets in the mornings before our work day and drop off at the end of hour work day.
3. This service is **strictly** dedicated to transport your pet from your residence to Groomer's Touch and returned to the same address as Picked up at.
4. **Payment must be received before or upon Drop Off.** Payment methods for this service is collected by email: [jessica@groomerstouch.ca](mailto:jessica@groomerstouch.ca), credit card over the phone, or cash for the exact amount.
5. The fee for the **carrier service is an additional charge** added onto the Full Groom Package Price.
6. There will be a \$25 fee applied if owner does **not** give a 24 Hour Cancellation Notice if this service is no longer needed.
7. Owner of pet must let Groomer's Touch driver aware of any **medical conditions** or **aggressive behaviour** the pet might have. Example; Car Sickness, Aggressive to other dogs, Fear bite, Anxiety.
8. If medical assistance is required for your pet, while being in the care of Groomer's Touch, we have your **approval** to have your pet seen by a vet. Owner will be notified if this situation occurs.
9. Dogs must travel in vehicle by Dog Kennel, or Dog Harness Seat Belt. Groomer's Touch can provide dog kennel, if owner cannot provide either one on this requirement. \*Pets MUST also have a collar and leash on during the stay at Groomer's Touch.
10. If you require Pick Up/Drop Off Service for your Pet, This service **MUST** be booked at the same time as the Full Service Groom Package Appointment. This Service is **ONLY** available on **Tuesdays**, with one week advanced notice. We will need a correct address upon appointment booking to be entered into GPS system. **Please make sure we SERVICE your area before booking.**

**This is a Groomer's Touch Waiver and Requirements. By signing this document, you are aware of all possibilities that may occur during the time in Groomer's Touch care. Therefore, Groomer's Touch staff is not reliable for any situations or costs that may occur. If you are unable to sign this Document, we will not be able to provide this for you.**

**However, we will provide the best service for your Pet during our care.**

Thank You

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**Signature**

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**Date**

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